

MVUSD Nutrition Services believes that good nutrition leads to better cognitive abilities, behavior, health and academic performance. As such it will always be our goal to feed our students because we want them to be their best. To help ensure students have access to meals and are ready to learn each day MVUSD Nutrition Services has adopted the following meal charge policies.

Nutrition Services will continue to provide a full meal to each student. The account will continue to be charged for each full meal received. Families will be contacted within two days should a student's account go into the negative. Students can only charge complete meals, students may not charge against their account to purchase a la carte items (ex. bottled water, chips, snacks).

It is the goal to keep collections efforts between the parent and Nutrition Services. Nutrition Services is happy to share balance information but will not attempt to collect fund from students.

Cafeterias may directly contact families when accounts are overdrawn. In addition to site communications, once an account has gone into the negative the family will receive a overdrawn balance notification by email. If the account is more than \$10.00 in the negative the family will receive an automated phone call, email and text alerting them of the amount owed.

If a students account remains unpaid it is assumed that the household is in need of further assistance and Nutrition Services staff will directly contact the family or ask the school administration to contact the family to resolve the negative balance.

Assistance may include:

- Direction on how to access a meal application
- Setting up payment plans
- Balance assistance with donations when available

Parents are encouraged to make payments and track their student's meal charges online at www.myschoolbucks.com

*please note these policies apply to students paying full price for their meals.

Debt Collection

Per Federal regulations all student meal debt must be paid in full by the end of each school year. Families are responsible for payment in full. By law Nutrition Services cannot write off or cover bad debt therefore Nutrition Services will make every effort to collect delinquent debt. If debt is deemed uncollectable, outside donations or district general funds (funds intended to go towards education) must be used to cover these debts. MVUSD will then take over collection efforts of bad debt.

Positive Funds/Refunds

During the final weeks of each school year families will be contacted via text, email and phone with information on their students remaining balances. Funds will carry into the next school year should the student remain in the district. If student is not returning the following school year families are asked to respond with their wishes for the remaining funds. Options include refund check sent to home address, transferring funds to sibling or donating funds to needy student. If Nutrition Services does not receive direction an additional balance notification will be emailed to the email address on file. Non-responsive families funds will be placed in our donation account. Students with less than \$15.00 on their account have up to 1 year to re-

2019-2020 Meal Prices

Elementary	
Breakfast	\$1.75
Lunch	\$2.75
Middle School	
Breakfast	\$2.00
Lunch	\$3.00
High School	
Breakfast	\$2.00
Lunch	\$3.25
Reduced Price all levels	
Breakfast	.30
Lunch	.40

Tracking meal charges and making payments is easier than ever, visit the website below or download the app from your app store.




There's an App for That

www.myschoolbucks.com

Free Meals?

Check out our website at Murrietaschoolnutrition.com to complete a meal application online and see if your family qualifies for reduced price or free meals.

Murrieta Valley Unified
Nutrition Services